

PART V

PROJECT SPECIFICATION

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1. Introduction

This request for tender aims to invite interested parties to propose data centre services for the IT Systems including but not limited to web hosting, email hosting, financial management system, human resource management system, portal and customer relationship management.

2. Project Specifications

Suppliers are invited to offer Tender for data centre and other related services based on the following requirements:

2.1 Project detail - Set up of the data centre

The Supplier shall provide the following items to ITRC for this part:

- a. data centre facility management services necessary to support the operation requirement for ITRC systems in Annex A;
- b. all necessary services to set up the data centre facility; and
- c. other services and equipment required to successfully complete the captioned services.

3. Tender Requirements

Suppliers must submit separate details for General. Suppliers shall quote different Parts for one time cost and also recurrent cost. ITRC will have the right to offer the whole or part of the Tender to one or more than one supplier at different times within the Tender Validation Period.

3.1 General

- Company Profile
- Price Summary
- Other Information (optional)

3.2 Tender details

Supplier must submit the following information in the Tender Detail including, but not limited to, the followings:

- Data centre facility detail and costs
- Data centre service level commitment
- Other information (optional)

4. Enquiries

Prior to the aforesaid deadline for submission to ITRC, suppliers can send their written queries concerning this Tender to tenderidc2023@hkcss.org.hk by e-mail.