Digital Transformation in NGO Sector

Efficiency and Social Impact

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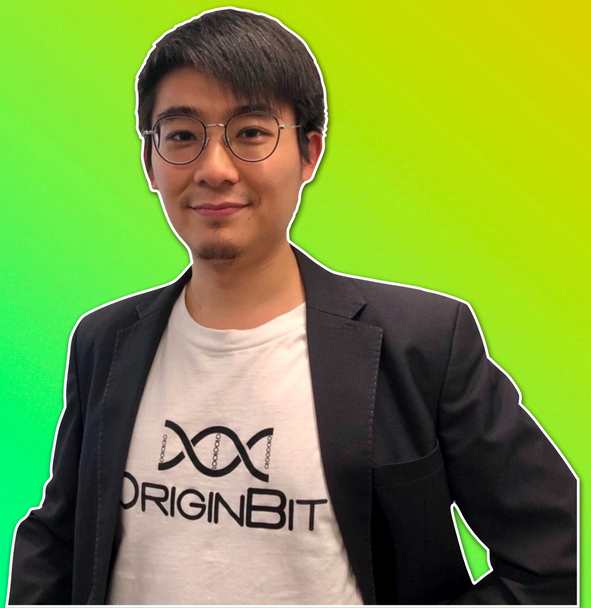

A Volunteer Experience

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An Experience on the Train

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系統化
自動化
高效率

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Blockchain

Traceability

Immutability

Transparency

Accountability

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Artificial Intelligence (AI)

Productivity

Effectiveness

Efficiency

Big Data

Huge Amount of Data + Data Mining

Insights

Direction

ERP?

Enterprise Resource Planning

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MRP?

Material Requirement Planning

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Enterprise Resource Planning (ERP)

Centralised Platform

Records and Workflows Management

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Foundation

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Co-Create It!

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Management

IT

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Social Workers

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Beneficiaries / Service Targets

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YOU!

NO MATTER HOW "HIGH" THE TECH IS, NEVER FORGET THE "HEART".

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Blockchain, AI, Big Data, ERP

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People, Social Service, Impact, Public Trust & Support

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PROBLEMS

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ERP System for Non-Governmental Organization

Manual work on paper (or Excel files) which required extra human effort.

Difficult to save and **manage** records saved on papers.

Big challenge to find, update and secure the records on papers.

Communication gap between the **head office and sub-branches**.

No single and dedicated **platform** to communicate and share.

No mechanism to monitor the sub-branches located at different areas.

Lack of establishment of the financial **reports** and keep information of everything.

The information and records about the employees is not properly saved.

The attendance system of the employees working in different branches.

There is no proper training of the employees in terms of improving management.